

**Can you hear in  
the courtroom?**



**Ask us about hearing  
amplification equipment**

**Do you find it hard to hear in the courtroom?**

**OR**

**Do you use a hearing aid?**

If your answer is 'yes' to either of these questions, our staff can assist you by arranging hearing amplification equipment for your next visit to court.

### **Infrared assistive hearing system**

The Department uses permanent and portable infrared systems to assist people who are hard of hearing. These are similar to hearing loops but ensures the information stays within the courtroom.

The infrared system can assist people who appear before a court, including:

- witnesses
- parties involved in the case
- jurors
- legal professionals
- relatives and friends.

### **Arranging the infra-red system**

**Two weeks** before you go to court, phone the court to check if they have an infrared system you can use. If they do not have the infrared system they will order one for you.

The court will ask you for:

- your name (and your connection to the court case e.g. witness)
- the date of the hearing
- the name of the case



\* The neck loop receiver also available

### **On the day**

1. Arrive 30 minutes before court starts.
2. Locate a court officer or go to the court office and explain you have requested the use of the infra-red system.
3. Confirm that the equipment has been installed.
4. Collect the receiver with your choice of earpiece. (If you have a 'T' switch on your hearing aid, turn that on and use the receiver with the neck loop.)
5. Check the volume levels and the best place to sit in court.
6. Talk to the court officer if you have any difficulties during the hearing.
7. Return the receiver at the end of that day's hearing.

# Arranging the infra-red system

You may need to provide the following details when arranging the infrared system:

The courthouse I have to attend is:

Date of court case:

Name of court case (e.g. Nguyen vs Mason):

Person requiring the infra-red system:

If you require this brochure in alternative formats or would like to provide feedback, please contact:

Diversity Services  
Phone: (02) 8688 7507

If you are Deaf, hard of hearing or have a speech impairment you can contact us through the National Relay Service.

TTY/Voice Call 133 677  
Speak and Listen 1300 555 727  
Email: [diversity-services@justice.nsw.gov.au](mailto:diversity-services@justice.nsw.gov.au)  
[www.justice.nsw.gov.au/diversityservices](http://www.justice.nsw.gov.au/diversityservices)

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# Is it hard to hear in the courtroom? If yes, ask our staff for information.

## Arabic

هل تجد صعوبة في سماع ما يقال في قاعة المحكمة؟ إذا كانت إجابتك بنعم، اطلب من موظفينا الحصول على المعلومات.

## Chinese Simplified

您在法庭中是否听不清所讲的话？如果是，请要求我们的职员帮助您。

## Chinese Traditional

您在法庭中是否聽不清所講的話？如果是，請要求我們的職員幫助您。

## Dinka

Arilic ku ba piŋ aṭṭ luk yic? Ku na eyic, thiēc kəc kuony looi.

## Farsi

آیا شنیدن در دادگاه برایتان دشوار است؟ اگر بله، از کارمندان ما اطلاعات بگیرید.

## Korean

법정에서 소리를 듣는 것이 어려우신가요? 그렇다면, 우리 직원에게 정보를 요청하세요.

## Spanish

¿Le resulta difícil oír bien en la sala de audiencias del juzgado? Si es así, pida información a nuestro personal.

## Tamil

நீதிமன்ற அறையில் காதால் கேட்பது கடினமாக இருக்கிறதா? ஆம் என்றால், விவரங்களுக்கு எங்கள் அலுவலரைக் கேளுங்கள்.

## Thai

ท่านได้ยินเสียงภายในห้องพิจารณาคดีได้อย่างชัดเจนหรือไม่? หากท่านได้ยินไม่ชัด โปรดสอบถามข้อมูลจากเจ้าหน้าที่ของเรา

## Vietnamese

Có phải quý vị nghe không rõ trong phòng xử phải không? Nếu đúng vậy, quý vị hãy hỏi nhân viên của chúng tôi để được biết thông tin.